

# Safe travel for seniors

SAFETY  
TIPS  
FOR BUS  
TRAVEL



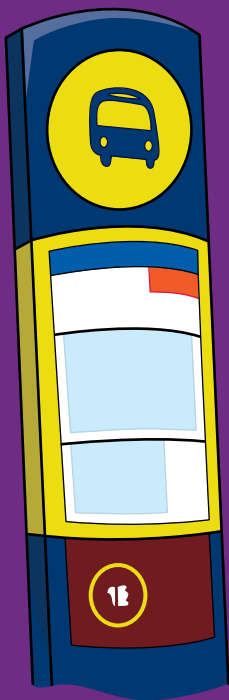
Transport  
Newcastle  
Buses & Ferries

# WELCOME ABOARD NEWCASTLE BUSES

At Newcastle Buses, your safety is important to us. To ensure your journey is as safe and comfortable as possible, please follow these safe travel tips when travelling by bus..

## PLAN YOUR TRIP

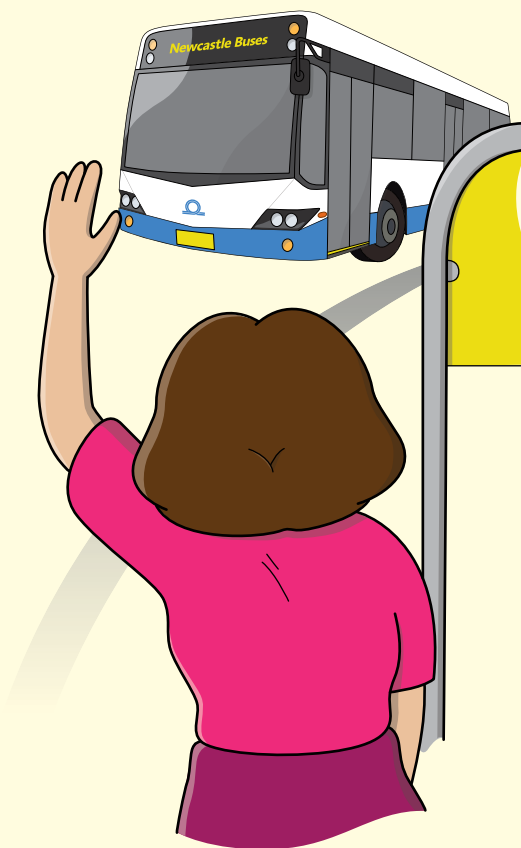
Phone **131500** or visit  
[www.131500.com.au](http://www.131500.com.au) to plan  
your trip, calculate your fare  
or request a timetable.



[131500.com.au](http://131500.com.au)  
**Transport Info**  
*Information for people on the move*

# AT THE BUS STOP

- Have your ticket or money ready before you board the bus.
- Signal the driver and stand back from the kerb as the bus pulls in to the stop.
- Wait for passengers to get off the bus before boarding.
- If you are not sure about the route or destination, please ask the driver.



# GETTING ON AND OFF THE BUS

- Keep one hand free so you can use the handrail.
- Watch your step – the entrance to the bus can vary between models.
- When getting off the bus, please exit through the front door.
- Please ask the driver to lower the bus if possible.



# AS YOU PAY YOUR FARE

- Please dip your ticket before you take your seat.
- If you are not sure where to get off, ask the driver to tell you when you are at your stop.



# WHILE THE BUS IS MOVING

- Please stay seated. Avoid changing your seat while the bus is moving.
- Hold on and stay alert at all times.



# APPROACHING YOUR DESTINATION

- Press the stop button well before your stop to allow the driver to stop smoothly and safely.
- If you can't reach the stop button, ask a fellow passenger to press it for you.
- Please stay seated until the bus has come to a stop.



## EASY ACCESS BUSES

All new Sydney buses are wheelchair accessible and feature:

- ‘Kneeling’ suspension with a low-floor and wide doors to allow easy access from most bus stops.
- Bigger and brighter destination signs to allow for easier route identification.
- No steps between the front and centre doors inside the bus.
- Spaces for wheelchairs, priority seating (red upholstery) brightly coloured stop buttons, handrails, large windows for better lighting and air-conditioning.

Please phone **131500** or check the timetable to identify accessible services.



## MOBILITY AIDS ON BUSES WHEELCHAIRS

- Occupied wheelchairs are permitted on easy access buses with designated wheelchair spaces.
- Occupied wheelchairs must be parked facing the rear of the bus with brakes and the restraining strap properly applied.
- Wheelchair users who are able to board and exit the bus unaided (or with the help of a friend or carer) are permitted to travel on a non-easy access bus provided the wheelchair is folded and stowed clear of the aisle.

## SCOOTERS

- The unoccupied scooter must weigh 200kg or less.
- The scooter must be able to move along the bus aisle and fit into the designated wheelchair space.
- The scooter must be parked facing the rear of the bus with its brakes and restraining strap properly applied.
- Only four-wheeled scooters are permitted on buses.

## WHERE TO BUY YOUR TICKET

Tickets are available from ticket agents in the Newcastle area. Look for the PrePay flag. Tickets, maps and timetables are available at the Customer Assistance Centre at Hamilton Bus Depot, located on the corner of Denison Street and Gordon Avenue, Hamilton. Tickets can also be purchased at CityRail train stations and the Ferry ticket office.

## LOST PROPERTY

Keep your bus ticket for a record of the bus route, time and direction of your travel. This will help track your lost property item. Please phone 131500 for any lost property enquiry.

## FOR MORE INFORMATION

Phone Transport Info on **131500**, visit **www.131500.com.au**, or **www.newcastlebuses.info**

## FOR EXTRA COPIES OF THIS BROCHURE

Please send a self-addressed envelope to:

### **State Transit Customer Relations**

PO Box 2557  
Strawberry Hills  
NSW 2010

**MyMulti  
MyBus  
tickets  
sold here**



Save time **PREPAY**

*September 2010*